Night at the Library
Without a Librarian

3 Baltic University Library Meeting
15-16 May, 2019
History and beginnings of the research

- Library of the Nature science

- Research “Library where books never sleep - Center for Natural Sciences library accessibility” done by R. Alksbirze and E. Gevele in 2016
It is necessary to identify and to study/investigate if users are able to navigate in the library without the assistance of librarian.
The purpose and issues of the research

how the user of the library behaves and uses the library services at the night hours

1. What are user’s habits in a library that works 24/7?

2. Does the quality of the library services meet the needs of users?

3. Is the functionality of the library relevant to the needs of users?
The course and methodology of the research

- Monday 10 p.m – 1 a.m
- Tuesday 6 p.m – 10 p.m.
- Thursday 6 a.m. – 8 a.m.
- Friday 1 a.m. – 3 a.m.
- Saturday 3 a.m. – 6 a.m
The course and methodology of the research [2]

- Self-check machine;
- Books on the shelves;
- Online databases;
- Computer, photocopier;
- Many factors, for example,....
Results of the research

Figure 2. Number of users at time period 22:00 – 01:00
Results of the research [2]
Conclusions

Research shows:
- many users experienced problems to study if noise level was too high, which affects their habits;
- most common habit was to use book, which is available to use only in the library;
- Factors, for example, weather, bus timetable, day of the week.
However, the most important..

Library users are thankful for the possibility to study at the library at any time of the day.
After research

- Not so noisy
  - The lighting is not reduced during the night hours
  - Laptops available 24/7
  - Reserved books from repository are available 24/7
After research (1)

Available:

Library of the House of Science